

# HOW TO RIDE

Call the dispatcher at  
**(812) 886-3381** and  
tell them:

1. Your name
2. Where to pick you up
3. Where you are going
4. Time of return trip
5. How you will pay -  
tokens, cash (specify)
6. If you need  
assistance and/or a  
wheelchair van

Rides are scheduled on a first come, first serve basis. Dependant on the availability of vans and drivers, every attempt will be made to accommodate each rider. **We request at least 24 hours advance notice for rides.** Rides with less than 24 hours notice are subject to an additional \$1.00 charge. Call our dispatcher to schedule your ride!

**(812) 886-3381**

**(812) 886-3381**

**YMCA VanGo**  
**2009 Prospect Avenue,**  
**Vincennes, IN 47591**  
**[vincennesymca.org](http://vincennesymca.org)**



The YMCA of Vincennes provides this transportation program through funding from Federal and State Generations grants, the United Way and your donations. Partial funding for this service is provided by USDOT Federal Transit Administration through the Indiana Department of Transportation in cooperation with Community Resources, Inc. Title VI of the Civil Rights Act of 1964 prohibits discrimination based on race, color, religion, sex (including pregnancy) and national origin. Jurisdiction: employers, labor organizations, employment agencies. Part of omnibus civil rights legislation. 1978 Amendments: amends definition of sex discrimination to include pregnancy and childbirth. YMCA VanGo is an equal opportunity employer and service provider. **Donations accepted and appreciated.**



**YMCA**  
**VanGo**

**Public Transportation**



**Yes We Can!**



# The going is good on YMCA VanGo...

## SERVICE HOURS

**Monday – Friday**  
**7:00 a.m. to 5:00 p.m.**

YMCA VanGo is Knox County's public transportation provider, helping many people get to work every day and offering door-to-door service for everyone who needs it.

Due to volume of ridership, *we cannot guarantee your arrival before 9:00 a.m.* Please schedule your appointments accordingly. Ride service ends at 4:00 p.m., riders are responsible for their own transportation after this time.

## FARES

YMCA VanGo rides are affordable! Fares within Vincennes are \$2.00 each way. County fares are based on destination. Call our dispatcher for more information on the cost of your ride!

\*Rides with less than 24 hours notice are subject to an additional charge.

## ASSISTANCE

Our drivers are ready to help! Please let our dispatcher know if you need assistance getting to and from the van or if you require an aide to assist you during the ride.

## Ride tokens are available at:

- YMCA Bettye J. McCormick Senior Center
- YMCA
- VU Bookstore
- Old National Bank locations
- JayC's Supermarket

You can also send a check or money order (no cash please) payable to:

YMCA VanGo  
2009 Prospect Avenue  
Vincennes, IN 47591

*Please include your name and address!*

**Where can  
YMCA VanGo take you?**  
**(812)886-3381**  
**Call today!**

## RULES OF THE ROAD

- YMCA VanGo is a public transportation service for all ages and walks of life.
- We request 24 hours notice for all rides.
- We do not allow eating, drinking or smoking inside our vehicles.
- A maximum of 3 standard size carry-on bags are allowed. Drivers will gladly assist with the loading and unloading of items.
- There is no age limit. Car seats, as required by law, must be used and provided by the client
- Children under the age of 5 must be accompanied by an adult.
- YMCA VanGo is wheelchair accessible and is certified for non-emergency transport.
- We welcome portable oxygen tanks and the use of service animals.

## Anywhere you go, we go!

With several city and county routes, we'll take you anywhere you need to go within Knox County. You can ride to work, the doctor's office, shopping, salon, movies, laundromat, bowling, restaurants, therapy, school...the list is endless! *We go wherever you go!*

# YES WE CAN