

VanGo

Consolidated Civil Rights Complaint Form

VanGo is responsible for ensuring proper implementation of several civil rights laws and programs, including Title VI of the Civil Rights Act of 1964.

In the complaint investigation process, we analyze the complainant's allegations for possible deficiencies by our transit provider. If deficiencies are identified, they are presented to the transit provider and assistance is offered to correct the inadequacies within a predetermined timeframe.

Please mail or submit your completed form to:

VanGo
Rebecca Pinnick VanGo Director
2009 Prospect Vincennes, Indiana 47591

If you have questions about how to prepare a complaint, you may contact us at 1-888-888-8888. More information about transit-related civil rights requirements may be found on the FTA's website at www.fta.dot.gov.

Note: Apart from the form, *on separate pages*, please describe your complaint. You should include specific details such as names, dates, times, route numbers, witnesses, and any other information that would assist us in our investigation of your allegations. Please also provide any other documentation that is relevant to this complaint, including any related correspondence from your transit provider.

Important: We cannot accept your complaint without a signature, so please sign on the last page of the form after printing out. **DOUBLE CLICK EACH TEXT BOX TO ENTER TEXT.**

Discrimination Complaint Form

Title VI and ADA

Section I:		
Name:		
Address:		
Telephone (Home):	Telephone (Work):	
Electronic Mail Address:		
Accessible Format Requirements?	<input type="radio"/> Large Print	<input type="radio"/> Audio Tape
	<input type="radio"/> TDD	<input type="radio"/> Other
Section II:		
Are you filing this complaint on your own behalf?	<input type="radio"/> Yes*	<input type="radio"/> No
<i>*If you answered "yes" to this question, go to Section III.</i>		
If not, please supply the name and relationship of the person for whom you are complaining.		
Please explain why you have filed for a third party:		
Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.	<input type="checkbox"/> Yes	<input type="radio"/> No
Section III:		
I believe the discrimination I experienced was based on (check all that apply):		
<input type="radio"/> Race	<input type="radio"/> Color	<input type="radio"/> National Origin
		<input checked="" type="checkbox"/> Disability
Date of Alleged Discrimination (Month, Day, Year): _____		
Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form.		

Section IV:		
Have you previously filed a Discrimination Complaint with this agency?	<input checked="" type="checkbox"/> Yes	<input type="radio"/> No

If yes, please provide any reference information regarding your previous complaint.

Section V:

Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court?

Yes No

If yes, check all that apply:

Federal Agency: _____

Federal Court: _____

State Agency: - - - - -

State Court: _____

Local Agency:

Please provide information about a contact person at the agency/court where the complaint was filed.

Name:

Title:

Agency:

Address:

Telephone:

Section VI:

Name of agency complaint is against:

Name of person complaint is against:

Title:

Location:

Telephone Number (if available):

You may attach any written materials or other information that you think is relevant to your complaint. Your signature and date are required below:

Signature

Date

Please submit this form in person at the address below, or mail this form to:

YMCA VanGo Public Transportation
Rebecca Pinnick; VanGo Director
2009 Prospect Avenue
Vincennes, IN 47591
812-886-3381
rpinnick@vincennesymca.org

TYPE TITLE VI/ADA CONTACT PERSON AND TITLE HERE

A copy of this form can be found online at <https://vincennesymca.org/our-focus/vango/>